



McKaynine Training Centre



Suite 40, Bag X11, Honeydew, 2040
General Enquiries: info@mckaynine.co.za, 082 565-6160

29 May 2020

COVID-19 Prevention & Mitigation Plan

The management and staff of McKaynine Training Centre and our various branches support the South African government in the exceptional measures taken to address and mitigate the spread of Covid-19 in our communities.

Below we outline our mitigation and prevention plan per activity per level. **Please note that our plans now and in the future defer to any national, provincial or metropolitan regulations in all regards.**

We require you to please follow all requirements noted in the relevant section/s "Owners/Handlers/Clients" when you visit any of our facilities and we include our facility plan for your information.

- *These requirements are in addition to our existing registration and operational requirements.*
- *Non-compliance with these requirements will result in refused admission with no refund of fees paid.*
- *The terms "owners", "handlers" and "clients" are used interchangeably and refer to any individual entering premises either owned or leased by McKaynine.*

Our stated Covid-19 Compliance Officers are:

- Honeydew – Shannon McKay
- Honeydew Remote – Steve McClean
- Midstream – Landie Coertse
- Delta – Adrienne Hawkins
- The Reeds – Janine Erasmus
- Groenkloof – Janine Erasmus
- Randburg – Adrienne Hawkins
- Edenvale – Peter Eleftheriou

Please direct any queries to writer - shannon@mckaynine.co.za or 082 565-6160.

Thank you

Shannon McKay MSc
McKaynine Training Centre - Owner

Covid-19 Proposed Prevention and Mitigations Measures During Lockdown Levels within the Animal Behaviour Consulting & Dog Training Sector as set out by the Animal Behaviour Consultants of Southern Africa®

Dog Training Sector						
Aspect	Level 5	Level 4	Level 3	Level 2	Level 1	
Permitted Services	Not Permitted	Only puppy socialisation classes as permitted and with mitigations as detailed herein		All dog training classes permitted with mitigations as detailed herein		
Access Control		Limit access to booked clients only with no walk-ins. Maintain attendance register. Record client's contact details Ensure that the facility's indemnity and public liability insurance is current				
Class Sizes		Limited to five handlers with no spectators		Limited to eight handlers per class with no spectators		No restrictions
Client Welfare		Owners to receive Covid-19 education material and an outline of the facility's Covid-19 Prevention & Mitigation Plan prior to arrival for first session. Clients to sanitise hands upon arrival and at departure				
		Toilet facilities (where applicable) not available to owners			All facilities available to clients	
		Owners to be requested to bring and remove their own equipment for their dogs e.g. water bowl and water, toys, leashes and collars			Clients may use shared equipment provided it is sanitised before and after use	
Permitting		ESC (Annex. A), ABC of SA® licence (Annex. B), veterinary referral (Annex. C), staff register (Annex. E) and staff travel permits (Annex. F) where applicable. Adherence to Annexure G		Adherence to Annexure G		
Personal Protective Equip.		All attendees – staff and clients – to wear face masks or shields at all times				
Sanitisation - Personal		Provide handwashing station and/or hand sanitiser for every person present at a ratio of 1:4				
Sanitisation - Equipment		Any equipment used by more than one dog is to be sanitised before session use and owners are not permitted to touch this equipment. Staff are permitted to touch and move this equipment as needed and hands to be sanitised afterwards			As per previous levels with the addition that owners are permitted to touch and move equipment as needed and hands to be sanitised afterwards	
Social Distance		Any activity requiring social distance of less than 2m to be omitted and replaced with a suitable alternative				
Staff Limits		Staff on premises at any one time limited to: 40% of total staff complement		60% of total staff complement	80% of total staff complement	No restrictions
Staff Numbers		Limit staff to 1 instructor and 1 assistant per group				No restrictions
Staff Welfare		Maintain social distance amongst staff and/or clients of at least 2m Identify and protect C-19 vulnerable employees C-19 Screening of staff on entering the workplace and a record kept thereof (Annexure E) Staff to wear a suitable face mask or face shield at all times Staff to wash/sanitise hands regularly				

Covid-19 Proposed Prevention and Mitigations Measures During Lockdown Levels for McKaynine Training Centre®

McKaynine Shop – Honeydew only					
Aspect	Level 5	Level 4	Level 3	Level 2	Level 1
Permitted Products – Animal Goods	Essential products only		No restrictions		
Permitted Products – Human Goods	Not permitted		All foodstuff (prepared and packaged) allowed. No congregation at prepared food outlet after receipt i.e. take-away only. Sanitisation after each client		
Access Control	Maintain attendance register. Record client’s contact details. Ensure that the facility’s indemnity and public liability insurance is current		Ensure that the facility’s indemnity and public liability insurance is current		
Client Welfare	The facility’s Covid-19 Prevention & Mitigation Plan to be printed and displayed at the entrance to the shop. Clients to sanitise hands upon entry and exit				
	Screening of clients prior to admission – IR temp and symptom check with record kept		No restrictions		
	Toilet facilities (where applicable) not available to owners			All facilities available to clients	
	Clients are requested to refrain from touching products and/or equipment as much as possible			No restriction provided hands are sanitised before and after	
Permitting	ESC, staff register and staff travel permits where applicable. Adherence to Annexure G (ABC of SA®)		Adherence to Annexure G (ABC of SA®)		
Personal Protective Equip.	All – staff and clients – to wear face masks or shields at all times				
Sanitisation - Personal	Provide handwashing station and/or hand sanitiser for every person present entering and exiting shop				
Sanitisation – Shop & Contents	All shop surfaces and content (where possible) to be sanitised before admission of each client and prior to the day’s closure. Delivery personnel to be screened as noted and deliver goods outside of shop with a record of all such deliveries. All incoming products to be received outdoors and sprayed with disinfectant (where possible) prior to being brought into shop				
Shop Volume	Admission limited to one client at a time with one staff member		Admission limited to four clients at a time with one staff member		No restrictions
Social Distance	Social distance of at least 2m				
Staff Limits	Staff on premises at any one time limited to 40% of total staff		60% of total staff	80% of total staff	No restrictions
Staff Welfare	Maintain social distance amongst staff and/or clients of at least 2m. Identify and protect C-19 vulnerable employees. C-19 Screening of staff on entering the workplace and a record kept thereof. Staff to wear a suitable face mask or face shield at all times. Staff to wash/sanitise hands regularly				
Transactions	EFT or card – no cash. Clients are requested to sanitise hands after use of the card machine Protective shield at counter to be used.		EFT, card or cash. Clients are requested to sanitise hands after use of the card machine		
	Protective shield at counter to be used				

Covid-19 Proposed Prevention and Mitigations Measures During Lockdown Levels for McKaynine Training Centre®

McKaynine Day Care – Honeydew only						
Aspect	Level 5	Level 4	Level 3	Level 2	Level 1	
Permitted Services	Not permitted	Only permitted for L4 workers and dogs displaying diminished behavioural welfare by not attending day care	No restrictions			
Access Control		Only booked and enrolled handlers and dogs will be permitted access to facilities. Maintain attendance register. Record client’s contact details. Ensure that the facility’s indemnity and public liability insurance is current.				
Canine Cab Services		Record to be kept of all collection and drop-off. Driver to sanitise hands prior to and after each collection and drop-off and wear a mask or shield.				
Client Welfare		Owners to receive Covid-19 education material and an outline of the facility’s Covid-19 Prevention & Mitigation Plan.				
		Clients are requested not to leave their vehicle during drop-off or collection of their dog. If clients have to leave their vehicle we require clients to observe social distancing of themselves of at least 2m from staff. In some instances this may require the client to place their dog/s into a designated contained area for staff collection	No restrictions			
		Toilet facilities (where applicable) not available to owners			No restrictions	
		Clients are requested to refrain from touching equipment as much as possible. In cases where contact is unavoidable i.e. gate of contained area clients are requested to disinfect areas they have touched after use. A bottle of disinfectant to be made available at these points			No restrictions	
		Screening of clients prior to admission – IR temp and symptom check with record kept			No restrictions	
Permitting		ESC, staff register and staff travel permits where applicable. Adherence to Annexure G (ABC of SA®)	Adherence to Annexure G (ABC of SA®)			
Personal Protective Equip.		All – staff and clients – to wear face masks or shields at all times				
Sanitisation - Personal		Provide handwashing station and/or hand sanitiser for every person				
Sanitisation – Facility & Equipment		All facility equipment and surfaces (where possible) to be sanitised prior to the day’s opening and closure.				
		Collars, leads and any other equipment supplied by the owner are to be disinfected upon arrival and shortly before departure	No restrictions			
Service Hours		10h00 – 16h00		07h00 – 18h00		
Social Distance		Social distance of at least 2m between staff and clients at all times				
Staff Limits	Staff on premises at any one time limited to 60% of total staff		80% of total staff		No restrictions	
Staff Welfare	Maintain social distance amongst staff and/or clients of at least 2m. Identify and protect C-19 vulnerable employees. C-19 Screening of staff on entering the workplace and a record kept thereof. Staff to wear a suitable face mask or face shield at all times. Staff to wash/sanitise hands regularly					

