



Puppy socialisation classes are proven to minimise problem behaviour in adult dogs.

It's the best start to the years ahead for your pup!

- ✓ Let us help you with the normal "puppy problems"
- ✓ Teach your pup some really cool obedience commands
- ✓ Develop and maximise your pup's social skills
- ✓ Watch your pup play and expend that puppy energy
- ✓ A series of fun and educational outings for you and your pup
- ✓ Experienced, knowledgeable and friendly instruction

- Camp Delta (Scouts), Craighall Road, Delta Park (map attached)
- 14h00 - 15h00
- Saturdays Feb 1, 8, 15 & Mar 1, 8, 15  
(Missed the first class? Don't worry - you can join from the second lesson)

### How Much Does The Course Cost?

The two-month (6 lessons) course costs R1 430.00 per puppy plus a R195.00 enrolment fee, which includes a comprehensive Puppy Owner's Guide and a treat bag. A 25% discount applies to any simultaneous enrolment/s from the same household during the same period (not applicable to enrolment fee).

### What Is Covered In The Lessons?

Pups learn how to walk on a lead, sit, lie down, puppy stay, food manners and "calm on cue". Pups also get to socialise in a controlled manner and owners are shown how to address normal puppy problems. A variety of safe yet stimulating puppy "obstacle courses" also help develop co-ordination and enhance obedience. We also provide the pups with exposure to multiple novel items to increase their sensory reference base, which has been proven to increase sociability and confidence when adult.

### What Do I Need To Bring?

- ✓ Puppy wearing a normal flat buckle collar
- ✓ Light webbing lead (no chain or extendable leads please)
- ✓ Small, soft easily consumed treats. We also sell a range of suitable treats at classes
- ✓ Comfortable flat shoes and a hat in warm weather

### Sounds awesome! How Do I Book A Space?

- 1 Complete our enrolment form ([click here for the online form](#)) OR use the PDF in this pack) and drop us a copy of your pup's vaccination card
- 2 Submit the vet clearance letter **only if** your pup's last vacc was not from a vet (look for BVSc written after signature and practice stamp in vaccination book).
- 3 Email us proof of payment to McKaynine Delta Adrienne Hawkins, FNB, Sandton City. Account Number: 6212 7520 189. Please use your name as reference.



- Cut-off for enrolment is one business day before your first lesson
- We will send you a booking confirmation once we have received all of your documentation

We're looking forward to you and your pupper in our classes!



- McKaynine (Pty) Ltd is owned by Shannon McKay, who holds a MSc degree in Zoology (animal behaviour) and international certification with the CCPDT – assuring you of the most advanced knowledge and techniques
- All of our instructors have undergone extensive training and are a veritable "who's who" in the SA dog training field
- McKaynine is recommended by leading professionals in the field
- One of the biggest full-service dog training facilities in South Africa



083 400-2987



delta@mckaynine.co.za



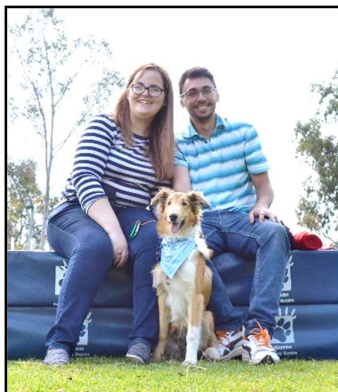
www.mckaynine.co.za



## Terms & Conditions V10-24

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Our terms and conditions are largely set up to ensure safety for all dogs and handlers. Please ensure that you have read them and understand them. We are more than happy to answer any questions you may have.



### Parking

- Please park in the designated spots.
- Please reduce your speed when in the training grounds and be aware of the possibility of children and off lead dogs.

### Leads

- ALL puppies and dogs are to be on lead at ALL times unless instructed otherwise by an instructor or assistant.
- Please ensure that your lead is of a suitable quality and not likely to break. If you are unsure, please ask an instructor or assistant.
- Excessively long leads, chain leads and retractable leads are strongly discouraged. A suitable lead is leather or webbing 90cm - 120cm length.

### Collars/Chains

- ALL puppies and dogs are to be wearing a collar/half-check/harness at ALL times unless instructed otherwise by an instructor or assistant.
- Please ensure that your collar/half-check/harness is of a suitable quality and not likely to break. If you are unsure, please ask an instructor or assistant.
- Prong collars and electric shock collars are NOT allowed. Half-check collars for puppies are permitted, but a normal collar is preferred.

### Training Equipment

- Under NO circumstances are puppies or dogs allowed on any of the training equipment/obstacles unless under the direct supervision of an instructor or assistant.
- Please ensure that children attending the classes are made aware that none of the training equipment is to be played upon/with.

### General

- Control of your dog remains your responsibility at all times. Please prevent your dog from creating a disturbance or provoking other dogs.
- Only able-bodied adults are permitted to handle dogs unless prior arrangement has been made with management.
- Please ensure that any mess your dog makes is cleaned up as soon as possible – we request that you bring your own plastic bags to training for this purpose. Should you forget, we do have bags available.
- Please refrain from smoking, eating and drinking during classes and please use the rubbish bins and ashtrays provided.
- Children attending classes are required to be supervised by an adult at all times – we strongly advise that this adult is additional to the person handling the puppy/dog.
- Dogs not enrolled in classes are not allowed on the premises (exception of instructor's and assistant's dogs – refer next section).
- Please do not enter areas either clearly marked as "No Entry" or into closed areas unless so invited by an instructor or assistant.



### Healthcare

- Vaccinations must be current and administered by a licenced veterinarian on an official practice card detailing vaccine batch numbers.
- Puppies require two multi vaccinations prior to admission, with the latest one being administered by a licenced veterinarian. Should a puppy be precluded from classes due to this requirement, owners are welcome to attend the class without their puppy (to receive the full content of the course) while the puppy is unable to join.
- Dogs that are ill, injured or on heat are not permitted to attend classes. We are unable to offer a refund for lessons missed in this regard - owners/handlers are however welcome to attend to keep up with class content.
- Please ensure that your puppy or dog is suitably protected against internal and external parasites at all times.

### Benching/Crating of Dogs

- Dogs are NOT to be benched i.e. tied to a pole - they must rather be crated.
- Please crate your dogs in a shaded area. If your dog is to remain in your car, please ensure that the car is shaded and that there is no doubt as to the comfort and wellbeing of the dog.
- Should your dog bark or whine excessively when they are crated, please make alternate arrangements.

### Interaction with Other Dogs and People

- No on-lead socialising. Please respect the personal space of other dogs and puppies – do not allow your puppy or dog to barge into another puppy or dog’s space. Repeated incidents will result in non-admission with no refund of fees paid.
- Please exercise good sense around crated dogs.
- Please do NOT feed another person’s puppy or dog without asking permission first. Should you be denied permission please do not be offended. Teaching a dog to accept food from a stranger is a very bad habit and there might be allergy concerns.

### Adverse Weather/Class Rescheduling

- In most cases we have undercover areas, so in adverse weather classes go ahead UNLESS we contact you to the contrary to reschedule a lesson.
- In exceptional situations the dates and times of classes are subject to change, due to circumstances beyond our control. In such cases we will do our utmost to accommodate handler’s needs.

### Cancellation Policy, Refund & Notice Structure

- Course cancellation more than 7 days prior to start of course 100%
- Course cancellation less than 7 days prior to start of course 50%
- Course cancellation during course 25% (less lessons attended or elapsed)
- A cancellation is deemed as any change to the originally booked dates, times or location, with written notice from the client. Lessons elapsed prior to notice cannot be refunded. Lessons not attended due to client’s scheduling/circumstances or dog illness/heat cycles cannot be refunded. We will do our utmost to accommodate circumstances outside of the client’s control but are limited in this respect as we are unable to fill spaces in classes once the course has commenced.
- On-going monthly classes are billed and payable until such time that client advises non-attendance in the month before this occurs. We cannot credit billing in arrears.
- Private lessons cancelled within 24 hours of the scheduled time will be charged at 100% - no exceptions.

### Missed Lessons

- We cannot offer make-up lessons or refunds for lessons missed by the client – in this instance we will do our utmost to assist the client in catching up during the remaining lessons and in some situations we are able to provide videos covering the missed content.



## Indemnity

Persons enrolling their dogs agree that:

- By enrolling my dog in McKaynine classes I acknowledge the inherent risks associated with dog training.
- I understand that participation in these classes involves potential risks to my dog, myself, my property, any minors in my charge and any persons accompanying me during classes.
- I accept full responsibility for being in control of my dog at all times while present at any McKaynine facility. I will ensure that my dog is properly controlled and I will follow all instructions provided by McKaynine staff.
- I further acknowledge and accept that my dog's behaviour, both during and after classes, is my sole responsibility. I will take appropriate measures to prevent any harm or damage caused by my dog to other participants, their dogs or their property.
- In consideration of being present at a McKaynine facility, I hereby agree to indemnify and hold harmless McKaynine, its staff and agents, from any and all claims, liabilities, damages, expenses or losses, including but not limited to personal injury, property damage or any other harm, that may arise as a result of my dog's participation in the classes or due to my failure to control my dog.
- I understand and accept that this indemnity extends to any minors in my charge and any persons accompanying me during classes. I recognize that it is my responsibility to ensure their safety and to inform them of the risks associated with dog training.
- By submitting an enrolment for my dog, I affirm that I have read and understood this indemnity declaration and I voluntarily agree to its terms and conditions as well as the McKaynine Terms & Conditions referred to above.
- I hereby release McKaynine from any liability related to my dog's behaviour and I undertake full responsibility for any consequences thereof.
- I understand that repeated failure to adhere to the training ground rules will result in non-admission to the training grounds with no refund of training fees.



**Our aim is to make your training experience productive and enjoyable.**

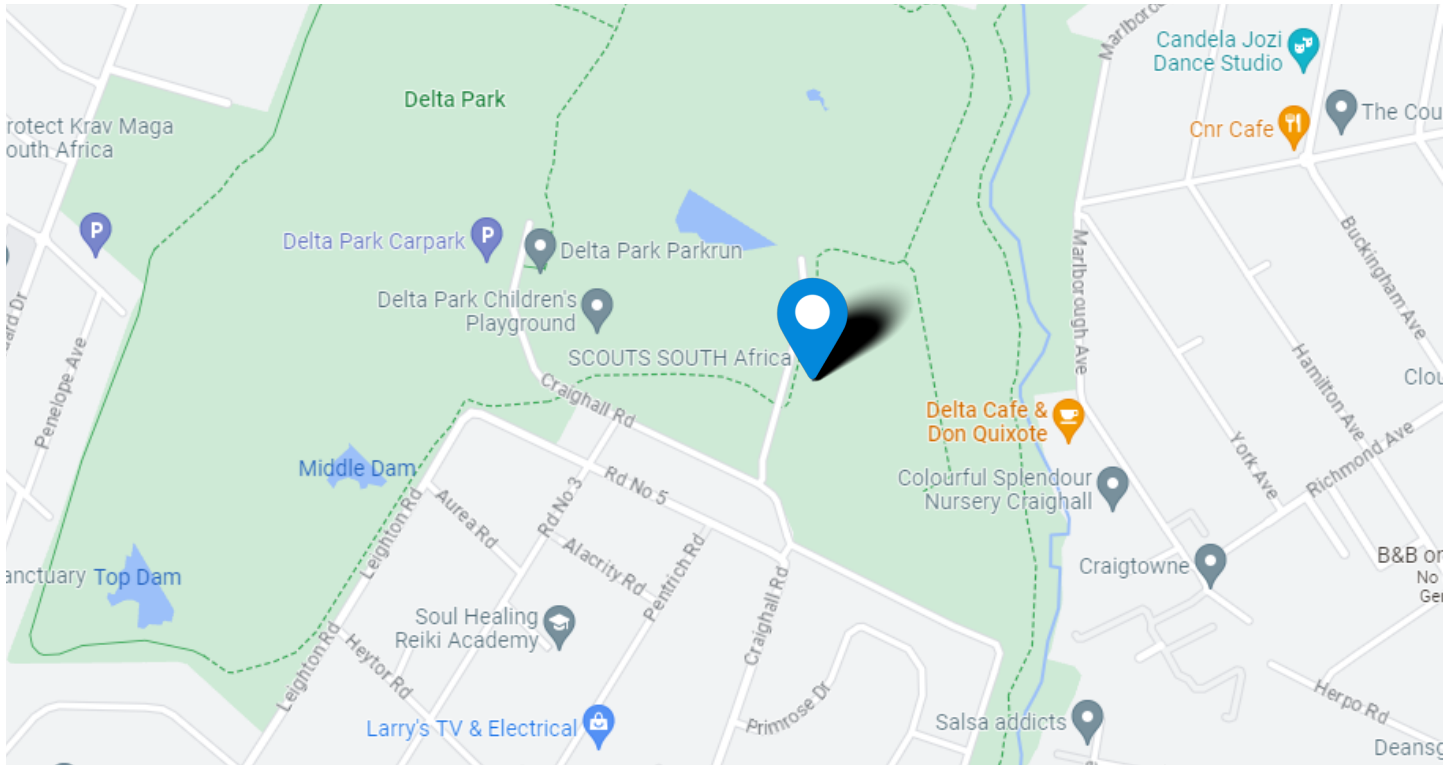
**The rules are in place for this reason.**

**Enjoy your training!**



# McKaynine Training Centre

Delta Branch - Camp Delta, Delta Park  
(entrance off Craighall Road), Craighall



- Use the main entrance of Delta Park at the end of Craighall Road
- A few metres in is a little gravel road on the right
- Take this gravel road right
- Right again into the parking area
- Please park along the fence line outside the camp area

**Please note that we are normally in classes during the time you might be en route - we are thus unable to answer any calls**



**General Information: 083 400-2987**  
**Email: [delta@mckaynine.co.za](mailto:delta@mckaynine.co.za)**  
**Website: [www.mckaynine.co.za](http://www.mckaynine.co.za)**



Suite 40, Private Bag X11, Honeydew, 2040, South Africa  
Website: [www.mckaynine.co.za](http://www.mckaynine.co.za)

## Veterinary Clearance V3-24

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- **NOT required if your dog's latest vaccination entry in their vaccination book has a vet signature (BVSc after signature in book)**
- **If your pup has received their vaccinations at a shelter, you can request the shelter veterinarian to complete this form**

<b>Patient:</b>		<b>Breed:</b>	
<b>DOB:</b>		<b>Sex:</b>	
<b>Client:</b>		<b>Email:</b>	

### Declaration:

I hereby confirm that I have examined the patient listed above and have found them to be in good health with appropriate vaccines administered for the follow classes (select one):

- Puppy Classes (puppies less than 4 months of age)
- Obedience Classes (dogs older than 4 months of age)

<b>Veterinarian Name:</b>	
<b>Veterinarian Signature:</b>	
<b>Practice Name/Stamp:</b>	
<b>Date:</b>	



This PDF form is not required if you have completed the online form



## Enrolment Form V3-24

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### Office Use

Enrolled date:

Course:

Docs Rec'd:

Notes:

Please note that by submitting this form you agree to our Privacy Policy, which is detailed on our website

### Owner Details

Name:		Name of person for account (if different):	
Email:		Cell:	
Occupation (optional):		Which vet do you use?	

### Puppy/Dog Details

Name:		Birth date:		Gender:	Male	Female
Age:		Breed:				
Spay/Neuter Status:	When old enough	Already done	Not planning to spay/neuter			
Acquired from:	KUSA Breeder	SPCA/AACL	Rescue org.	Family/friends		
	Advert	Born in home	Stray	Other		
Age at acquisition:	Less than 2 months	2 - 4 months	4- 12 months	Older than 1 year		
Other pets at home:	Dog/s	Cat/s	Bird/s	Livestock		
Children at home:	Babies/toddlers	Children	Teenagers	None		

How does your puppy/dog get along with different types of... (please give more detail if needed)

Dogs	Great	OK	Not good
Other animals	Great	OK	Not good
People	Great	OK	Not good

What is your overall goal with your pup/dog's training? Competitive dog sport Chilled canine companion

Does your puppy/dog have any existing behaviour problems? No Yes

If you answered "Yes", please provide more detail...

Does your puppy/dog have any existing health problems/disabilities? No Yes

If you answered "Yes", please provide more detail...

### General Information

\*Please remember if you are enrolling in K9 Yoga/Mobility we will require the Fitness Form to be completed as well

Which class are you enrolling your pup/dog for?	Puppy	Elementary Obedience	CGC Bronze	Other*	
At which branch are you enrolling your pup/dog?	Honeydew	Midstream	Delta	Randburg	
	Foundation (agility only)		Mobility*	Randfontein	
How did you hear about us? (Please tick all that apply)	Google	My vet	Friends/family	Breeder/shelter	Been before

### Almost done! Time for the checklist...

Do you give us permission to add your name and number to a WhatsApp class group? (This group is used only for urgent notifications iro classes. Once your training is complete your details are removed)	Yes	No	Unsure
Do you give us permission to post graduation or class photographs of you, your dog and any minors in your care at the time of photographing on our social media?			
I understand that onlead socialising is not permitted			
I'll be sure to not let my dog (or minors) go onto training equipment without supervision			
I've made sure my pup/dog has the correct training equipment (refer to Info Pack if unsure)			
I'll bring (lots of) small, soft training treats			
I'll also bring bags for any waste disposal			

By signing below I affirm that I voluntarily agree to the McKaynine Terms & Conditions (the full T&C's are included in your Info Pack and you can also check them out on the Terms & Conditions page on our website).

Name:	Signature:	Date:
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