GIVE YOUR PUPPY THE BEST START IN LIFE

Build calmness, confidence and great habits from day one

McKaynine Delta

Trusted by puppy owners since 1999

Recommended by vets, breeders & dog professionals

What We Help With...

- Nipping
- Chewing
- Social Manners
- Lead Walking
- Confidence
- Toilet Training

When Can I Start?

Puppies should start at 10 - 14 weeks old - we can sometimes make exceptions for small breeds on the upper age limit

Pups MUST have had two vaccinations (latest from vet) before starting classes

"What stood out most was how personalised the training felt, even in a group class. I would highly recommend McKaynine Delta to anyone"

Allison with Fagin

Where & When...

- Camp Delta (Scouts), Craighall Road, Delta Park
- 14h00 - 15h00
- Oct 3, 17, 24, 31 & Nov 7, 14

Missed the first class? Don't worry - you can join from the second lesson.

Course Fees

- 6 Lesson Course: R1 490.00 per puppy
- Enrolment Fee: R265.00 enrolment fee
- Includes Puppy Owner's Guide and a treat bag

25% discount for simultaneous enrolment/s (excl enrolment fee).

What Do I Need To Bring For Class?

- Puppy wearing a normal flat buckle collar
- Light webbing lead (no chain or extendable leads please)
- LOTS of small, soft treats (treats on sale at classes)
- Towel or mat for your puppy to lie on
- Comfortable flat shoes and a hat in warm weather

Joining Details

1. Complete our enrolment form (click here for the online form OR use the PDF in this pack) and drop us a copy of your pup's vaccination card
2. Submit the vet clearance letter only if your pup's last vacc was not from a vet (look for BVSc written after signature and practice stamp in vaccination book).
3. Email POP to delta@mckaynine.co.za | A Hawkins t/a McKaynine Delta | FNB Sandton City | 6212 7520 189. Please use your name as reference.

- Cut-off for enrolment is one business day before your first lesson
- We will send you a booking confirmation once we have received your docs

McKaynine Delta

083 400-2987

delta@mckaynine.co.za

www.mckaynine.co.za

We're looking forward to you and your pup in our classes!

McKaynine Delta is a licenced franchise of McKaynine (Pty) Ltd 2024/128375/07

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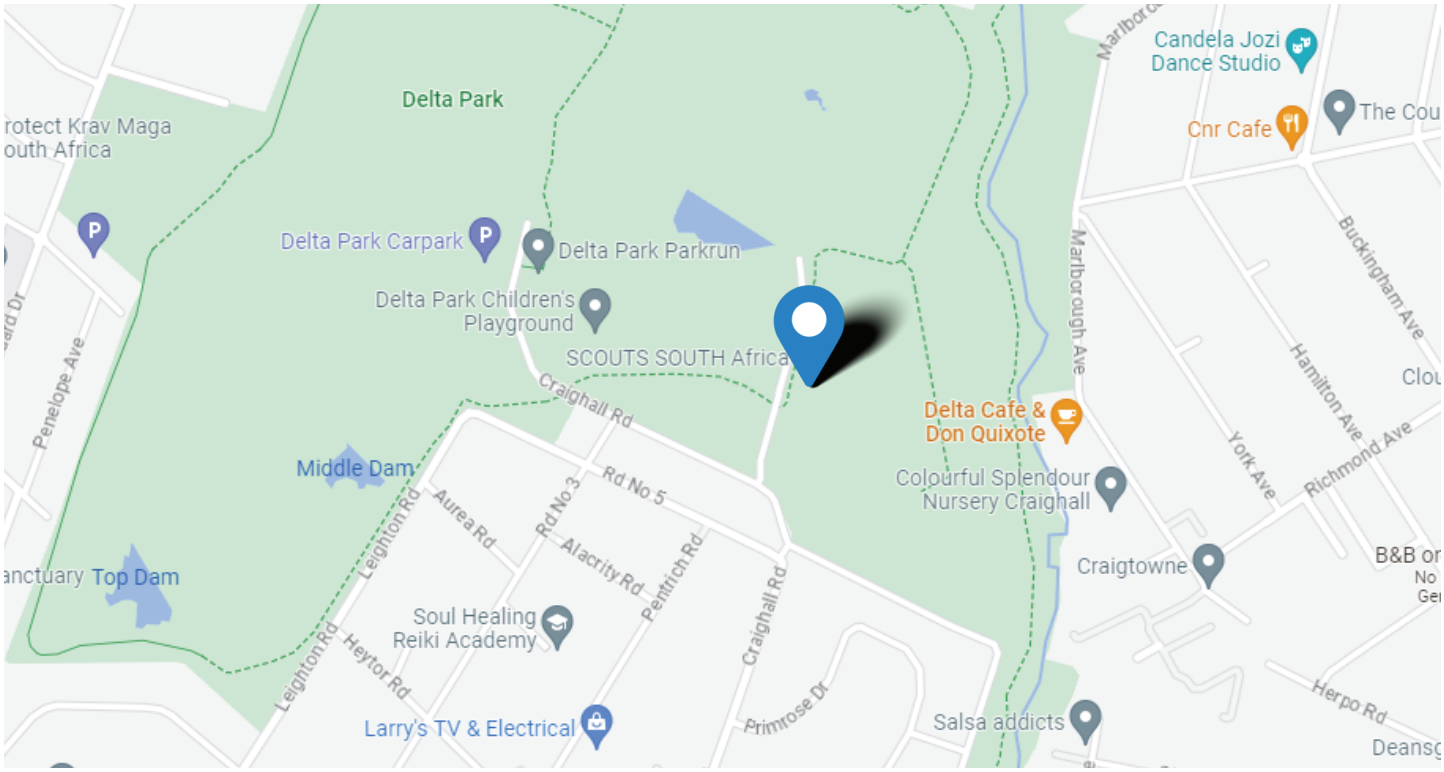
CCPDT Certification Council for Professional Dog Trainers

McKaynine Delta

Camp Delta, Delta Park
(entrance off Craighall Road), Craighall

- Use the main entrance of Delta Park at the end of Craighall Road
- A few metres in is a little gravel road on the right
- Take this gravel road right
- Right again into the parking area
- Please park along the fence line outside the camp area



Please note that we are normally in classes during the time you might be en route - we are thus unable to answer any calls

083 400-2987
delta@mckaynine.co.za
www.mckaynine.co.za

This PDF form is not required if you have completed the online form

Enrolment Form V3-24

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Office Use	
Enrolled date:	
Course:	
Docs Rec'd:	
Notes:	

Please note that by submitting this form you agree to our Privacy Policy, which is detailed on our website

Owner Details

Name:		Name of person for account (if different):		
Email:		Cell:		
Occupation (optional):		Which vet do you use?		

Puppy/Dog Details

Name:		Birth date:		Gender:	Male		Female
Age:		Breed:					

Spay/Neuter Status:	When old enough		Already done		Not planning to spay/neuter			
Acquired from:	KUSA Breeder		SPCA/AACL		Rescue org.		Family/friends	
	Advert		Born in home		Stray		Other	
Age at acquisition:	Less than 2 months		2 – 4 months		4- 12 months		Older than 1 year	
Other pets at home:	Dog/s		Cat/s		Bird/s		Livestock	
Children at home:	Babies/toddlers		Children		Teenagers		None	

How does your puppy/dog get along with different types of... (please give more detail if needed)

Dogs	Great		OK		Not good		
Other animals	Great		OK		Not good		
People	Great		OK		Not good		

What is your overall goal with your pup/dog's training?	Competitive dog sport		Chilled canine companion	
Does your puppy/dog have any existing behaviour problems?	No		Yes	
If you answered "Yes", please provide more detail...				
Does your puppy/dog have any existing health problems/disabilities?	No		Yes	
If you answered "Yes", please provide more detail...				

General Information

Please remember if you are enrolling in K9 Yoga/Mobility we will require the Fitness Form to be completed as well

Which class are you enrolling your pup/dog for?	Puppy		Elementary Obedience		CGC Bronze		Other*	
At which branch are you enrolling your pup/dog?	Honeydew		Midstream		Delta		Randburg	
	Foundation (agility only)				Mobility*		Randfontein	
How did you hear about us? (Please tick all that apply)	Google		My vet		Friends/ family		Breeder/ shelter		Been before	

Almost done! Time for the checklist...	Yes	No	Unsure
Do you give us permission to add your name and number to a WhatsApp class group? (This group is used only for urgent notifications iro classes. Once your training is complete your details are removed)			
Do you give us permission to post graduation or class photographs of you, your dog and any minors in your care at the time of photographing on our social media?			
I understand that onlead socialising is not permitted			
I'll be sure to not let my dog (or minors) go onto training equipment without supervision			
I've made sure my pup/dog has the correct training equipment (refer to Info Pack if unsure)			
I'll bring (lots of) small, soft training treats			
I'll also bring bags for any waste disposal			

By signing below I affirm that I voluntarily agree to the McKaynine Terms & Conditions (the full T&C's are included in your Info Pack and you can also check them out on the Terms & Conditions page on our website).

Name:	Signature:	Date:

Suite 40, Private Bag X11, Honeydew, 2040, South Africa
Website: www.mckaynine.co.za

Veterinary Clearance V3-24

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- ***NOT required if your dog's latest vaccination entry in their vaccination book has a vet signature (BVSc after signature in book)***
- ***If your pup has received their vaccinations at a shelter, you can request the shelter veterinarian to complete this form***

Patient:		**Breed:**	
DOB:		**Sex:**	
Client:		**Email:**	

Declaration:

I hereby confirm that I have examined the patient listed above and have found them to be in good health with appropriate vaccines administered for the follow classes (select one):

- Puppy Classes (puppies less than 4 months of age)
- Obedience Classes (dogs older than 4 months of age)

Veterinarian Name:	
Veterinarian Signature:	
Practice Name/Stamp:	
Date:	

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Extras Just for You!

We love being able to offer a little something extra to our community. When you join us, you'll also get access to these exclusive discounts we've arranged for our clients!

Enrichment Coupon

Healthy ways to keep your pup busy and happy!

McKaynine Training

Insurance Coupon

McKaynine Training

McKaynine Training

Suite 40, Private Bag X11, Honeydew, 2040, South Africa. Website: www.mckaynine.co.za

Terms & Conditions V12-26

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Our terms and conditions are largely set up to ensure safety for all dogs and handlers. Please ensure that you have read them and understand them. We are more than happy to answer any questions you may have.

Unless otherwise stated, the conditions and terms apply to all training classes, whether group or private and whether at a McKaynine venue, private or public space.

1. **Parking**
   1.1 Please park in the designated spots.
   1.2 Please reduce your speed when in the training grounds and be aware of the possibility of children and off lead dogs.

2. **Leads**
   2.1 ALL puppies and dogs are to be on lead at ALL times unless instructed otherwise by an instructor or assistant.
   2.2 Please ensure that your lead is of a suitable quality and not likely to break. If you are unsure, please ask an instructor or assistant.
   2.3 Excessively long leads, chain leads and retractable leads are strongly discouraged. A suitable lead is leather or webbing 90cm - 120cm length.

3. **Collars/Chains**
   3.1 ALL puppies and dogs are to be wearing a collar/half-check/harness at ALL times unless instructed otherwise by an instructor or assistant.
   3.2 Please ensure that your collar/half-check/harness is of a suitable quality and not likely to break. If you are unsure, please ask an instructor or assistant.
   3.3 Prong collars and electric shock collars are NOT allowed. Half-check collars for puppies are permitted, but a normal collar is preferred.

4. **Training Equipment**
   4.1 Under NO circumstances are puppies or dogs allowed on any of the training equipment/obstacles unless under the direct supervision of an instructor or assistant.
   4.2 Please ensure that children attending the classes are made aware that none of the training equipment is to be played upon/with.

5. **General**
   5.1 Control of your dog remains your responsibility at all times. Please prevent your dog from creating a disturbance or provoking other dogs.
   5.2 Only able-bodied adults are permitted to handle dogs unless prior arrangement has been made with the instructor.
   5.3 Please ensure that any mess your dog makes is cleaned up as soon as possible – we request that you bring your own plastic bags to training for this purpose. Should you forget, we do have bags available.

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5.4 Please refrain from smoking/vaping, eating and drinking during classes and please use the rubbish bins and ashtrays provided.
5.5 Children attending classes are required to be supervised by an adult at all times – we strongly advise that this adult is additional to the person handling the puppy/dog.
5.6 Dogs not enrolled in classes are not allowed on the premises (exception of instructor's and assistant's dogs – refer next section).
5.7 Please do not enter areas either clearly marked as "No Entry" or into closed areas unless so invited by an instructor or assistant.
5.8 No alcohol is permitted at training classes.

6. Healthcare

6.1 Vaccinations must be current and administered by a licenced veterinarian on an official practice card detailing vaccine batch numbers.
6.2 Puppies require two multi vaccinations prior to admission, with the latest one being administered by a licenced veterinarian. Should a puppy be precluded from classes due to this requirement, owners are welcome to attend the class without their puppy (to receive the full content of the course) while the puppy is unable to join.
6.3 Dogs that are ill, injured or on heat are not permitted to attend classes unless prior approval has been obtained from the instructor and attendance is appropriate to the particular service being provided. Injured dogs attending K9Yoga or other conditioning/rehabilitation-related services may be required to provide veterinary or veterinary physiotherapy clearance prior to participation.
6.4 We are unable to offer a refund for lessons missed in regard to 6.3. Owners/handlers are, however, welcome to attend without their dog to keep up with class content.
6.5 Please ensure that your puppy or dog is suitably protected against internal and external parasites at all times.

7. Benching/Crating of Dogs

7.1 Dogs are NOT to be benched i.e. tied to a pole - they must rather be crated.
7.2 Please crate your dogs in a shaded area. If your dog is to remain in your car, please ensure that the car is shaded and that there is no doubt as to the comfort and wellbeing of the dog.
7.3 Should your dog bark or whine excessively when they are crated, please make alternate arrangements.

8. Interaction with Other Dogs and People

8.1 No on-lead socialising. Please respect the personal space of other dogs and puppies – do not allow your puppy or dog to barge into another puppy or dog's space. Repeated incidents will result in non-admission with no refund of fees paid.
8.2 Please exercise good sense around crated dogs.
8.3 Please do NOT feed another person's puppy or dog without asking permission first. Should you be denied permission please do not be offended. Teaching a dog to accept food from a stranger is a very bad habit and there might be allergy concerns.

9. Adverse Weather/Class Rescheduling

9.1 In most cases we have undercover areas, so in adverse weather classes go ahead UNLESS we contact you to the contrary to reschedule a lesson.
9.2 In the event that a class is cancelled due to adverse weather, we will make every reasonable effort to reschedule the lesson. Should we be unable to accommodate a replacement lesson, no refund or credit will be issued.

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9.3 The decision to cancel a class due to adverse weather will be made at McKaynine's discretion, with the safety and welfare of dogs, handlers and instructors taking priority.

9.4 In exceptional situations the dates and times of classes are subject to change, due to circumstances beyond our control. In such cases we will do our utmost to accommodate handler's needs.

10. Cancellation Policy, Refund & Notice Structure

10.1 Course cancellation more than 7 days prior to start of course - 100%.

10.2 Course cancellation less than 7 days prior to start of course - 50%.

10.3 Course cancellation during course - 25% (less lessons attended/elapsed).

10.4 A cancellation is deemed as any change to the originally booked dates, times or location, with written notice from the client. Lessons elapsed prior to notice cannot be refunded. Lessons not attended due to client's scheduling/circumstances or dog illness/heat cycles cannot be refunded. We will do our utmost to accommodate circumstances outside of the client's control but are limited in this respect as we are unable to fill spaces in classes once the course has commenced.

10.5 On-going monthly classes are billed and payable until such time that client advises non-attendance in the month before this occurs e.g. If lessons are going to be stopped at the end of September we require notice of this in August. We cannot credit billing in arrears.

10.6 Private lessons cancelled within 24 hours of the scheduled time will be charged at 100% - no exceptions.

11. Missed Lessons

11.1 We cannot offer make-up lessons or refunds for lessons missed by the client – in this instance we will do our utmost to assist the client in catching up during the remaining lessons and in some situations, we are able to provide videos covering the missed content.

12. Protection of Personal Information

12.1 We process only what's needed (contact/booking details, basic dog info, payment references) to deliver and manage your training, ensure safety, and meet legal/accounting duties.

12.2 We protect your data with restricted access and vetted service providers; we don't sell your information.

12.3 We keep data only as long as necessary, then delete or de-identify it.

12.4 Your rights: access, correct, delete, object/withdraw consent, and ability to opt out of marketing at any time.

12.5 Graduation photos are typically posted on our social media groups. Clients may opt out of photography/filming by notifying the instructor beforehand. The same applies to minors in your care.

12.6 Clients, including influencers and content creators, may not photograph, film or publish images or videos of other clients, their dogs or any minors in their care without prior permission from the individuals concerned. Permission must also be obtained before sharing such content on social media or other public platforms.

12.7 Communication may be via email, phone, WhatsApp or SMS.

12.8 Please see our full Privacy Policy on our website for full details.

13. Indemnity

Persons enrolling their dogs agree that:

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- By enrolling my dog in McKaynine classes I acknowledge the inherent risks associated with dog training.
- I understand that participation in these classes/sessions involves potential risks to my dog, myself, my property, any minors in my charge and any persons accompanying me during classes/sessions.
- I accept full responsibility for being in control of my dog at all times while present at McKaynine classes/sessions. I will ensure that my dog is properly controlled and I will follow all instructions provided by McKaynine staff.
- I further acknowledge and accept that my dog's behaviour, both during and after classes/sessions, is my sole responsibility. I will take appropriate measures to prevent any harm or damage caused by my dog to other participants, their dogs or their property.
- In consideration of being present at a McKaynine classes/sessions, I hereby agree to indemnify and hold harmless McKaynine, its staff and agents, from any and all claims, liabilities, damages, expenses or losses, including but not limited to personal injury, property damage or any other harm, that may arise as a result of my dog's participation in the classes/sessions or due to my failure to control my dog.
- I understand and accept that this indemnity extends to any minors in my charge and any persons accompanying me during classes/sessions. I recognize that it is my responsibility to ensure their safety and to inform them of the risks associated with dog training.
- By submitting an enrolment for my dog, I affirm that I have read and understood this indemnity declaration and I voluntarily agree to its terms and conditions as well as the McKaynine Terms & Conditions referred to above.
- I hereby release McKaynine from any liability related to my dog's behaviour and I undertake full responsibility for any consequences thereof.
- I understand that failure to adhere to the Terms & Conditions will result in non-admission to the facilities/venues/classes/sessions with no refund of training fees.

14. Instructional Materials and Intellectual Property

14.1 All instructional materials made available to clients in connection with McKaynine classes, courses, workshops or other services, including videos, photographs, written instructions, handouts, course material and digital content, are provided solely for the personal use of the enrolled client and household members in connection with their own dog/s.

14.2 Such material may not be copied, reproduced, downloaded (where downloading has been restricted), distributed, forwarded, published, shared or otherwise made available to any third party without prior written permission.

14.3 In particular, instructional materials may not be used by a client or third party for the purpose of providing training, instruction, coaching or other services to their own clients, whether commercially or otherwise.

14.4 Access links, passwords or other credentials provided for restricted instructional content may not be shared with any other person.

14.5 All intellectual property rights in such material remain vested in McKaynine and/or the relevant content owner, as applicable.

Our aim is to make your training experience productive and enjoyable.
The rules are in place for this reason. Enjoy your training!

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