

## Puppy socialisation classes are proven to minimise problem behaviour in adult dogs.

### It's the best start to the years ahead for your pup!

- ✓ Let us help you with the normal "puppy problems"
- ✓ Teach your pup some really cool obedience commands
- ✓ Develop and maximise your pup's social skills
- ✓ Watch your pup play and expend that puppy energy
- ✓ A series of fun and educational outings for you and your pup
- ✓ Experienced, knowledgeable and friendly instruction

- 14 Cypress Road, Zonnehoeve, Honeydew (map attached)
- 11h00 - 12h00 (we have plenty of shade)
- Jun 1, 8, 22 & Jul 6, 20, 27  
(Missed the first class? Don't worry - you can join from the second lesson)

### How Much Does The Course Cost?

The two-month (6 lessons) course costs R1 360.00 per puppy plus a R185.00 enrolment fee, which includes a comprehensive Puppy Owner's Guide and a treat bag. A 25% discount applies to any simultaneous enrolment/s from the same household during the same period (not applicable to enrolment fee).

Puppies should start at 10 - 14 weeks old - exception might be made for small breeds on the upper limit

Pups **MUST** have had two vaccinations (latest from vet) before starting classes

### What Do I Need To Bring?

- Puppy wearing a normal flat buckle collar
- Light webbing lead (no chain or extendable leads please)
- Small, soft easily consumed treats. We also sell a range of suitable treats at classes
- Comfortable flat shoes and a hat in warm weather

### What Is Covered In The Lessons?

Pups learn how to walk on a lead, sit, lie down, puppy stay, food manners and "calm on cue". Pups also get to socialise in a controlled manner and owners are shown how to address normal puppy problems. A variety of safe yet stimulating puppy "obstacle courses" also help develop co-ordination and enhance obedience. We also provide the pups with exposure to multiple novel items to increase their sensory reference base, which has been proven to increase sociability and confidence when adult.

### Sounds awesome! How Do I Book A Space?

Please email [honeydew@mckaynine.co.za](mailto:honeydew@mckaynine.co.za) :

1. Completed enrolment form (next page)
2. Copy of vaccination card
3. Vet clearance letter IF your pup's last vacc was not from a vet (look for BVSc written after signature)
4. Proof of payment to McKaynine Honeydew - FNB Savings Acc: 6282 6863 848. Branch Code: 250 655. **Please use your name as reference.**
5. Cut-off for enrolment is one business day before your first lesson.

*We will send you a booking confirmation once we have received all of your documentation*

### We look forward to having you and your puppy in our classes!

- McKaynine (Pty) Ltd is owned by Shannon McKay, who holds a MSc degree in Zoology (animal behaviour) and international certification with the CCPDT - assuring you of the most advanced knowledge and techniques
- All of our instructors have undergone extensive training and are a veritable "who's who" in the SA dog training field
- McKaynine is recommended by leading professionals in the field
- One of the biggest full-service dog training facilities in South Africa



<b>ENROLMENT FORM V1/20</b>	
For office use only	
Enrolled date:	Course:



**McKaynine  
Training Centre**



Owner/Handler Details	
Name of person handling dog in classes _____	
Name of person responsible for account (if different to handler) _____	
Contact Number: _____	Email: _____
Occupation: _____	Which vet do you use? _____

Puppy/Dog Details	
Dog's Name: _____	Date of birth: _____
Age & Gender: _____	Breed: _____
Acquired from: _____	At age: _____
Do you have any other pets at home (dogs, cats etc)? _____	
Do you have children under the age of 12 at home? _____	
How much time does your puppy/dog spend with you? _____	
Is your puppy/dog an inside or outside puppy/dog? _____	
Does your puppy/dog have any behaviour problems? _____	
Does your puppy/dog have any health problems/disabilities? _____	

Course Information	
Which course are you enrolling your puppy/dog for? _____	
At which branch are you enrolling your dog? _____	
How much time do you intend practising at home? _____	
What objectives are you hoping to achieve? _____	
How did you hear about this training centre? _____	

Training Checklist	Yes	No	Unsure
Does your puppy/dog have the correct training equipment?			
Do you have treats/toys as a reward for your puppy/dog?			
Do you have a suitable baitbag?			
Do you have a plastic bag to pick up any mess your puppy/dog might make?			
Has your puppy's/dog's vaccination card been checked?			
Have you read and agree with our Terms & Conditions?			
Have you informed your instructor of any special requirements you may have?			
Would you like to go onto our mailing list for notice of specials that we run?			

***Fees are payable in full before the commencement of each course.***

The owners, instructors, assistants and operators of the McKaynine Training Centre (and any branch thereof) do not accept liability for any damage caused to handlers, spectators, dogs or property, and any persons using or visiting the McKaynine Training Centre (and any branch thereof) do so at their own risk. I understand that the control of my puppy/dog is my responsibility at all times. I hereby agree to adhere to the terms and conditions as laid out. I understand that repeated failure to adhere to the training ground rules will result in non admission to the training grounds with no refund of training fees.

\_\_\_\_\_  
Handler/Owner

\_\_\_\_\_  
Date



## Terms & Conditions V9-24

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Our terms and conditions are largely set up to ensure safety for all dogs and handlers. Please ensure that you have read them and understand them. We are more than happy to answer any questions you may have.



### Parking

- Please park in the designated spots.
- Please reduce your speed when in the training grounds and be aware of the possibility of children and off lead dogs.

### Leads

- ALL puppies and dogs are to be on lead at ALL times unless instructed otherwise by an instructor or assistant.
- Please ensure that your lead is of a suitable quality and not likely to break. If you are unsure, please ask an instructor or assistant.
- Excessively long leads, chain leads and retractable leads are strongly discouraged. A suitable lead is leather or webbing 90cm - 120cm length.

### Collars/Chains

- ALL puppies and dogs are to be wearing a collar/half-check/harness at ALL times unless instructed otherwise by an instructor or assistant.
- Please ensure that your collar/half-check/harness is of a suitable quality and not likely to break. If you are unsure, please ask an instructor or assistant.
- Prong collars and electric shock collars are NOT allowed. Half-check collars for puppies are permitted, but a normal collar is preferred.

### Training Equipment

- Under NO circumstances are puppies or dogs allowed on any of the training equipment/obstacles unless under the direct supervision of an instructor or assistant.
- Please ensure that children attending the classes are made aware that none of the training equipment is to be played upon/with.

### General

- Control of your dog remains your responsibility at all times. Please prevent your dog from creating a disturbance or provoking other dogs.
- Only able-bodied adults are permitted to handle dogs unless prior arrangement has been made with management.
- Please ensure that any mess your dog makes is cleaned up as soon as possible – we request that you bring your own plastic bags to training for this purpose. Should you forget, we do have bags available.
- Please refrain from smoking, eating and drinking during classes and please use the rubbish bins and ashtrays provided.
- Children attending classes are required to be supervised by an adult at all times – we strongly advise that this adult is additional to the person handling the puppy/dog.
- Dogs not enrolled in classes are not allowed on the premises (exception of instructor's and assistant's dogs – refer next section).
- Please do not enter areas either clearly marked as "No Entry" or into closed areas unless so invited by an instructor or assistant.





### Healthcare

- Vaccinations must be current and administered by a licenced veterinarian on an official practice card detailing vaccine batch numbers.
- Puppies require two multi vaccinations prior to admission, with the latest one being administered by a licenced veterinarian. Should a puppy be precluded from classes due to this requirement, owners are welcome to attend the class without their puppy (to receive the full content of the course) while the puppy is unable to join.
- Dogs that are ill, injured or on heat are not permitted to attend classes. We are unable to offer a refund for lessons missed in this regard - owners/handlers are however welcome to attend to keep up with class content.
- Please ensure that your puppy or dog is suitably protected against ticks and fleas at all times.

### Benching/Crating of Dogs

- Dogs are NOT to be benched i.e. tied to a pole - they must rather be crated.
- Please crate your dogs in a shaded area. If your dog is to remain in your car, please ensure that the car is shaded and that there is no doubt as to the comfort and wellbeing of the dog.
- Should your dog bark or whine excessively when they are crated, please make alternate arrangements.

### Interaction with Other Dogs and People

- No on-lead socialising. Please respect the personal space of other dogs and puppies – do not allow your puppy or dog to barge into another puppy or dog’s space. Repeated incidents will result in non-admission with no refund of fees paid.
- Please exercise good sense around crated dogs.
- Please do NOT feed another person’s puppy or dog without asking permission first. Should you be denied permission please do not be offended. Teaching a dog to accept food from a stranger is a very bad habit and there might be allergy concerns.

### Adverse Weather/Class Rescheduling

- In most cases we have undercover areas, so in adverse weather classes go ahead UNLESS we contact you to the contrary to reschedule a lesson.
- In exceptional situations the dates and times of classes are subject to change, due to circumstances beyond our control. In such cases we will do our utmost to accommodate handler’s needs.

### Cancellation Policy, Refund & Notice Structure

- Course cancellation more than 7 days prior to start of course 100%
- Course cancellation less than 7 days prior to start of course 50%
- Course cancellation during course 25% (less lessons attended or elapsed)
- A cancellation is deemed as any change to the originally booked dates, times or location, with written notice from the client. Lessons elapsed prior to notice cannot be refunded. Lessons not attended due to client’s scheduling/circumstances or dog illness/heat cycles cannot be refunded. We will do our utmost to accommodate circumstances outside of the client’s control but are limited in this respect as we are unable to fill spaces in classes once the course has commenced.
- On-going monthly classes are billed and payable until such time that client advises non-attendance in the month before this occurs. We cannot credit billing in arrears.
- Private lessons cancelled within 24 hours of the scheduled time will be charged at 100% - no exceptions.

### Missed Lessons

- We cannot offer make-up lessons or refunds for lessons missed by the client – in this instance we will do our utmost to assist the client in catching up during the remaining lessons and in some situations we are able to provide videos covering the missed content.



**Our aim is to make your training experience productive and enjoyable. The rules are in place for this reason. Enjoy your training!**



Suite 40, Private Bag X11, Honeydew, 2040, South Africa  
 Head Office: info@mckaynine.co.za Website: www.mckaynine.co.za

## VETERINARY CLEARANCE

***NOT required if your dog's latest vaccination entry in their vaccination book has a vet signature (BVSc after signature in book)***

***If your pup has received their vaccinations at a shelter you can request the shelter veterinarian to complete this form***

<b>Patient:</b>		<b>Breed:</b>	
<b>DOB:</b>		<b>Sex:</b>	
<b>Client:</b>		<b>Email:</b>	

Declaration:

I hereby confirm that I have examined the patient listed above and have found them to be in good health with appropriate vaccines administered for the follow classes (select one):

- Puppy Classes (puppies less than 4 months of age)
- Obedience Classes (dogs older than 4 months of age)

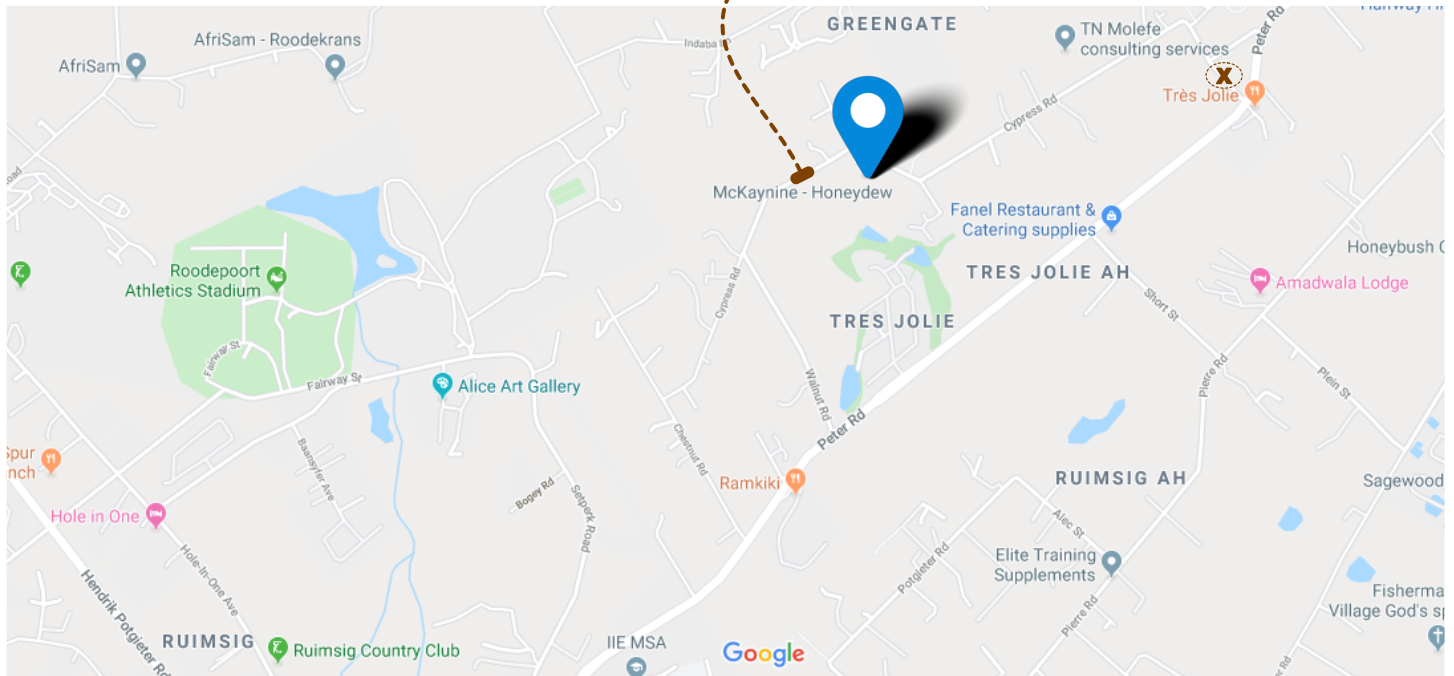
<b>Veterinarian Name:</b>	
<b>Veterinarian Signature:</b>	
<b>Practice Name/Stamp:</b>	
<b>Date:</b>	

# McKaynine Training Centre

Honeydew Branch - 14 Cypress Road,  
Zonnehoewe, Honeydew



This route includes a submersible bridge - after heavy rains the bridge may be inaccessible. In this event please use the route marked **X**



**Please note that we are normally in classes during the time you might be en route to classes - we are thus unable to answer any calls**



**General Information: 082 565-6160**  
**Email: [honeydew@mckaynine.co.za](mailto:honeydew@mckaynine.co.za)**  
**Website: [www.mckaynine.co.za](http://www.mckaynine.co.za)**