# **McKaynine Randfontein**

Puppy Class Randfontein - Scheduled Saturdays 08h00 - 09h00



Nadine Whittal t/a McKaynine Randfontein is a licence franchisee of McKaynine (Pty) Ltd 2024/128375/07



# Puppy socialisation classes are proven to minimise problem behaviour in adult dogs.

## It's the best start to the years ahead for your pup!

- ✓ Let us help you with the normal "puppy problems"
- ✓ Teach your pup some really cool obedience commands
- ✓ Develop and maximise your pup's social skills
- √ Watch your pup play and expend that puppy energy
- ✓ A series of fun and educational outings for you and your pup
- ✓ Experienced, knowledgeable and friendly instruction
- Plot 42 of Portion 14 Brandvlei Randfontein (map attached)
- 08h00 09h00
- Six consecutive Saturday lessons as per our training schedule, starting after second vaccination (a personalised schedule will be provided upon enrolment)

### How Much Does The Course Cost?

The two-month (6 lessons) course costs R1 360.00 per puppy plus a R185.00 enrolment fee, which includes a comprehensive Puppy Owner's Guide and a treat bag. A 25% discount applies to any simultaneous enrolment/s from the same household during the same period (not applicable to enrolment fee).



Puppies should start at 10 - 14 weeks old - exception might be made for small breeds on the upper limit

Pups MUST have had two vaccinations (latest from vet) before starting classes

#### What Is Covered In The Lessons?

Pups learn how to walk on a lead, sit, lie down, puppy stay, food manners and "calm on cue". Pups also get to socialise in a controlled manner and owners are shown how to address normal puppy problems. A variety of safe yet stimulating puppy "obstacle courses" also help develop co-ordination and enhance obedience. We also provide the pups with exposure to multiple novel items to increase their sensory reference base, which has been proven to increase sociability and confidence when adult.

#### What Do I Need To Bring?

- Puppy wearing a normal flat buckle collar
- Light webbing lead (no chain or extendable leads please)
- ✓ Small, soft easily consumed treats. We also sell a range of suitable treats at classes
- Comfortable flat shoes and a hat in warm weather

### Sounds awesome! How Do I Book A Space?

- Complete our enrolment form (click here for the online form OR use the PDF in this pack) and drop us a copy of your pup's vaccination card
- Submit the vet clearance letter <u>only if</u> your pup's last vacc was not from a vet (look for BVSc written after signature and practice stamp in vaccination book).
- Email us proof of payment to McKaynine Randfontein N Whittal, ABSA, 4086 060 610. Please use your name as reference.



Cut-off for enrolment is one business day before your first lesson

 We will send you a booking confirmation once we have received all of your documentation

We're looking forward to you and your pupper in our classes!



Certification Council for Professional Dog Trainers

- McKaynine (Pty) Ltd is owned by Shannon McKay, who holds a MSc degree in Zoology (animal behaviour) and international
  certification with the CCPDT assuring you of the most advanced knowledge and techniques
- All of our instructors have undergone extensive training and are a veritable "who's who" in the SA dog training field
- McKaynine is recommended by leading professionals in the field
- One of the biggest full-service dog training facilities in South Africa





082 562-3768



randfontein@mckaynine.co.za







#### **Terms & Conditions V10-24**

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Our terms and conditions are largely set up to ensure safety for all dogs and handlers. Please ensure that you have read them and understand them. We are more than happy to answer any questions you may have.



#### Parking

- Please park in the designated spots.
- Please reduce your speed when in the training grounds and be aware of the possibility of children and off lead dogs.

#### Leads

- ALL puppies and dogs are to be on lead at ALL times unless instructed otherwise by an instructor or assistant.
- Please ensure that your lead is of a suitable quality and not likely to break. If you are unsure, please ask an instructor or assistant.
- Excessively long leads, chain leads and retractable leads are strongly discouraged. A suitable lead is leather or webbing 90cm 120cm length.

#### Collars/Chains

- ALL puppies and dogs are to be wearing a collar/half-check/harness at ALL times unless instructed otherwise by an instructor or assistant.
- Please ensure that your collar/half-check/harness is of a suitable quality and not likely to break. If you are unsure, please ask an instructor or assistant.
- Prong collars and electric shock collars are NOT allowed. Half-check collars for puppies are permitted, but a normal collar is preferred.

#### **Training Equipment**

- Under NO circumstances are puppies or dogs allowed on any of the training equipment/obstacles unless under the direct supervision of an instructor or assistant.
- Please ensure that children attending the classes are made aware that none of the training equipment is to be played upon/with.

#### General

- Control of your dog remains your responsibility at all times. Please prevent your dog from creating a disturbance or provoking other dogs.
- Only able-bodied adults are permitted to handle dogs unless prior arrangement has been made with management.
- Please ensure that any mess your dog makes is cleaned up as soon as possible we request that you bring your own plastic bags to training for this purpose. Should you forget, we do have bags available.
- Please refrain from smoking, eating and drinking during classes and please use the rubbish bins and ashtrays provided.
- Children attending classes are required to be supervised by an adult at all times we strongly advise that this adult is additional to the person handling the puppy/dog.
- Dogs not enrolled in classes are not allowed on the premises (exception of instructor's and assistant's dogs –
  refer next section).
- Please do not enter areas either clearly marked as "No Entry" or into closed areas unless so invited by an
  instructor or assistant.



#### Healthcare

- Vaccinations must be current and administered by a licenced veterinarian on an official practice card detailing vaccine batch numbers.
- Puppies require two multi vaccinations prior to admission, with the latest one being administered by a licenced veterinarian. Should a puppy be precluded from classes due to this requirement, owners are welcome to attend the class without their puppy (to receive the full content of the course) while the puppy is unable to join.
- Dogs that are ill, injured or on heat are not permitted to attend classes. We are unable to offer a refund for lessons missed in this regard owners/handlers are however welcome to attend to keep up with class content.
- Please ensure that your puppy or dog is suitably protected against internal and external parasites at all times.

#### **Benching/Crating of Dogs**

- Dogs are NOT to be benched i.e. tied to a pole they must rather be crated.
- Please crate your dogs in a shaded area. If your dog is to remain in your car, please ensure that the car is shaded and that there is no doubt as to the comfort and wellbeing of the dog.
- Should your dog bark or whine excessively when they are crated, please make alternate arrangements.

#### Interaction with Other Dogs and People

- No on-lead socialising. Please respect the personal space of other dogs and puppies do not allow your puppy or dog to barge into another puppy or dog's space. Repeated incidents will result in non-admission with no refund of fees paid.
- Please exercise good sense around crated dogs.
- Please do NOT feed another person's puppy or dog without asking permission first. Should you be denied
  permission please do not be offended. Teaching a dog to accept food from a stranger is a very bad habit and
  there might be allergy concerns.

#### Adverse Weather/Class Rescheduling

- In most cases we have undercover areas, so in adverse weather classes go ahead UNLESS we contact you to the contrary to reschedule a lesson.
- In exceptional situations the dates and times of classes are subject to change, due to circumstances beyond our control. In such cases we will do our utmost to accommodate handler's needs.

#### **Cancellation Policy, Refund & Notice Structure**

- Course cancellation more than 7 days prior to start of course 100%
- Course cancellation less than 7 days prior to start of course 50%
- Course cancellation during course
   25% (less lessons attended or elapsed)
- A cancellation is deemed as any change to the originally booked dates, times or
  location, with written notice from the client. Lessons elapsed prior to notice
  cannot be refunded. Lessons not attended due to client's
  scheduling/circumstances or dog illness/heat cycles cannot be refunded. We
  will do our utmost to accommodate circumstances outside of the client's
  control but are limited in this respect as we are unable to fill spaces in classes
  once the course has commenced.
- On-going monthly classes are billed and payable until such time that client advises non-attendance in the month before this occurs. We cannot credit billing in arrears.
- Private lessons cancelled within 24 hours of the scheduled time will be charged at 100% - no exceptions.

#### **Missed Lessons**

We cannot offer make-up lessons or refunds for lessons missed by the client –
in this instance we will do our utmost to assist the client in catching up during
the remaining lessons and in some situations we are able to provide videos
covering the missed content.



#### Indemnity

Persons enrolling their dogs agree that:

- By enrolling my dog in McKaynine classes I acknowledge the inherent risks associated with dog training.
- I understand that participation in these classes involves potential risks to my dog, myself, my property, any
  minors in my charge and any persons accompanying me during classes.
- I accept full responsibility for being in control of my dog at all times while present at any McKaynine facility. I will ensure that my dog is properly controlled and I will follow all instructions provided by McKaynine staff.
- I further acknowledge and accept that my dog's behaviour, both during and after classes, is my sole responsibility. I will take appropriate measures to prevent any harm or damage caused by my dog to other participants, their dogs or their property.
- In consideration of being present at a McKaynine facility, I hereby agree to indemnify and hold harmless McKaynine, its staff and agents, from any and all claims, liabilities, damages, expenses or losses, including but not limited to personal injury, property damage or any other harm, that may arise as a result of my dog's participation in the classes or due to my failure to control my dog.
- I understand and accept that this indemnity extends to any minors in my charge and any persons accompanying
  me during classes. I recognize that it is my responsibility to ensure their safety and to inform them of the risks
  associated with dog training.
- By submitting an enrolment for my dog, I affirm that I have read and understood this indemnity declaration and I voluntarily agree to its terms and conditions as well as the McKaynine Terms & Conditions referred to above.
- I hereby release McKaynine from any liability related to my dog's behaviour and I undertake full responsibility for any consequences thereof.
- I understand that repeated failure to adhere to the training ground rules will result in non-admission to the training grounds with no refund of training fees.



Our aim is to make your training experience productive and enjoyable.

The rules are in place for this reason.

Enjoy your training!





Suite 40, Private Bag X11, Honeydew, 2040, South Africa Website: www.mckaynine.co.za

## **Veterinary Clearance V3-24**

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- > NOT required if your dog's latest vaccination entry in their vaccination book has a vet signature (BVSc after signature in book)
- If your pup has received their vaccinations at a shelter, you can request the shelter veterinarian to complete this form

Patient:	Breed:	
DOB:	Sex:	
Client:	Email:	

#### Declaration:

I hereby confirm that I have examined the patient listed above and have found them to be in good health with appropriate vaccines administered for the follow classes (select one):

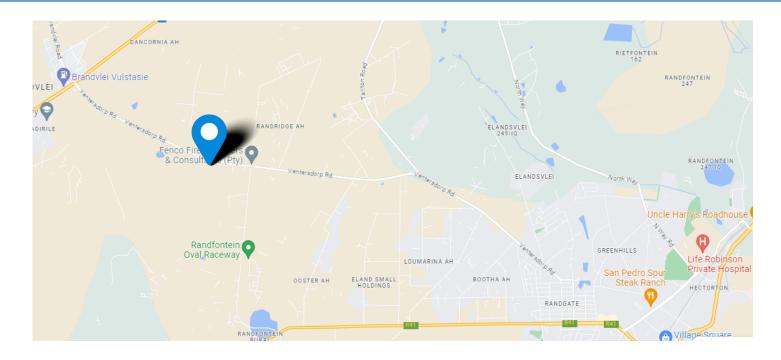
- o Puppy Classes (puppies less than 4 months of age)
- o Obedience Classes (dogs older than 4 months of age)

Veterinarian Name:	
Veterinarian Signature:	
Practice Name/Stamp:	
Date:	

# **McKaynine Training Centre**

Randfontein Branch - Ventersdorp Road Plot 42 of Portion 14, Brandvlei





- Coming from Greenhills, the entrance of the school is on your left hand side
- Look for the banner on the side of the road
- Please follow the gravel road to the training facility
- Kindly park in the designated area

Please note that we are normally in classes during the time you might be en route - we are thus unable to answer any calls







# Mekaynine Training Lentre



# Randfontein Training Schedule - 2024

JANUARY							
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Training days
Public holidays
Pet Expo/Shows

Please check website during the year for revisions as show calendar not yet released at time of scheduling - http://www.mckaynine.co.za/schedules.html. Last updated: 31 October 2023



## This PDF form is not required if you have completed the online form



Office Use Enrolled date: Course: Docs Rec'd: Notes:

**Enrolment Form V3-24** © McKaynine (Pty) Ltd 2024/128375/07 Please note that by submitting this form you agree to our Privacy Policy, which is detailed on our website **Owner Details** Name of person for account (if different): Name: Email: Cell: Occupation (optional): Which vet do you use? **Puppy/Dog Details** Birth date: Gender: Female Name: Male Age: Breed: Spay/Neuter Status: When old enough Already done Not planning to spay/neuter **KUSA Breeder** SPCA/AACL Rescue org. Family/friends Acquired from: Other Advert Born in home Stray Age at acquisition: Less than 2 months 2 – 4 months 4-12 months Older than 1 year Other pets at home: Dog/s Cat/s Bird/s Livestock Children at home: Babies/toddlers Children Teenagers None How does your puppy/dog get along with different types of... (please give more detail if needed) Dogs Great OK Not good Other animals Great OK Not good Great OK People Not good What is your overall goal with your pup/dog's training? Competitive dog sport Chilled canine companion Does your puppy/dog have any existing behaviour problems? No Yes If you answered "Yes", please provide more detail... Does your puppy/dog have any existing health problems/disabilities? No Yes If you answered "Yes", please provide more detail... **General Information** \*Please remember if you are enrolling in K9 Yoga/Mobility we will require the Fitness Form to be completed as well Which class are you enrolling your Elementary **CGC Bronze** Puppy Other\* pup/dog for? Obedience At which branch are you enrolling Honeydew Midstream Delta Randburg your pup/dog? Foundation (agility only) Mobility\* Randfontein How did you hear about us? Friends/ Breeder/ Been Google My vet (Please tick all that apply) shelter before family Almost done! Time for the checklist... Unsure Yes No Do you give us permission to add your name and number to a WhatsApp class group? (This group is used only for urgent notifications iro classes. Once your training is complete your details are removed) Do you give us permission to post graduation or class photographs of you, your dog and any minors in your care at the time of photographing on our social media? I understand that onlead socialising is not permitted I'll be sure to not let my dog (or minors) go onto training equipment without supervision I've made sure my pup/dog has the correct training equipment (refer to Info Pack if unsure) I'll bring (lots of) small, soft training treats I'll also bring bags for any waste disposal By signing below I affirm that I voluntarily agree to the McKaynine Terms & Conditions (the full T&C's are included in your Info Pack and you can also check them out on the Terms & Conditions page on our website). Name: Signature: Date: